

## Introduction

## About this manual

The Fallon Health Weinberg Provider Manual is a reference tool that describes our policies and procedures. It's designed to assist you with information needed when treating a Fallon Health Weinberg member. It contains information regarding administrative procedures, medical management procedures and programs, and quality improvement programs, and more. Fallon's Provider Relations department periodically reviews this manual and performs updates as needed. The manual is located at

https://www.fallonweinberg.org/Providers/provider-manual

## **About Fallon Health Weinberg**

Fallon Health Weinberg is a partnership between Fallon Health of Massachusetts and Weinberg Campus of Erie County, New York. Fallon Health Weinberg offers a Program of All-Inclusive Care for the Elderly (PACE) serve the health needs of dual-eligible residents of the Western New York counties of Erie and Niagara. Fallon Health Weinberg expands the choices that residents of Erie and Niagara Counties have when it comes to high-quality, affordable health care.

The two parent companies, Fallon Health and Weinberg Campus, have demonstrated consistent commitment to providing an array of solutions that make high-quality, integrated and affordable care more accessible to the poor, disabled and senior populations within the communities they serve.

**Learn more about Fallon Health Weinberg** at <a href="https://www.fallonweinberg.org/Learn-More">https://www.fallonweinberg.org/Learn-More</a>; and information on providing care to our Fallon Health Weinberg members at <a href="https://www.fallonweinberg.org/Providers">https://www.fallonweinberg.org/Providers</a>.